

Curbside Pickup Service Begins Tuesday, May 19

Georgia Public Library is delighted to be offering curbside pickup to our patrons beginning Tuesday, May 19.

Hours for curbside pickup:

Tuesday 2:00 - 6:00pm

Follow two easy steps to pick up materials at Georgia Public Library's curb.

Step one: Reserve your items.

- Requests for Tuesday 5/19 ONLY must be received by 11am on Tuesday 5/19. In the future, requests must be received by 8am Monday for Tuesday distribution.
- Use our website [catalog](#) to search for items currently available at the library, and locate the items you want. There is a limit of 10 items per library card. Please complete this [google sheet](#). You may also email GPLBookRQ@gmail.com -- please include title, author and CALL NUMBER of the items. If you cannot email, you may leave a phone message. If you need any assistance, please email us at GPLBookRQ@gmail.com
- Staff will put your items in a brown paper bag with your last name and first initial, and the date we called you.
- Usual loan periods are in effect: books are due in 3 weeks, new books, audiobooks, DVDs, and magazines are due in 2 weeks.

Step two: Pick up your items.

- To support physical distancing, please only one person at the table at a time. Please only pick up your bagged items.

- Your bag is labeled with your last name and first initial. (If this is a privacy concern, we are happy to provide an alias, e.g. you would pick up the bag marked “Apple”.)
- Grab your bag and enjoy!
- In case of inclement weather, trunk service will be provided. Please call us from the parking lot when you arrive and we will bring your items out to your trunk. If you don't have a cell phone, just honk and be prepared with a large sign with your name on it. Please observe 6 ft of physical distancing and wear masks.

Remember, Georgia Public Library’s building remains closed to the public. Please do not knock on the door or ask to enter the building.

Browse the FAQs below for more information. Library staff are here to help. Please email us at GPLBookRQ@gmail.com or leave a message at 524-4643 with any questions.

Frequently asked questions

How will I know my holds are ready for pickup?

You will receive a phone call from library staff at the phone number on your library account. Wait times for holds are longer than usual. Thank you for your patience.

How do I return materials?

Return your items in the outdoor book drop.

Do I need a library card?

Yes, patrons must have a Georgia Public Library card to use curbside pickup. If you do not have a regular library card, call the library to request a temporary library card.

Please note that temporary library cards expire 30 days after the library building reopens to the public, unless you come in with identification after we reopen to make it a regular library card.

What if I have mobility issues and cannot leave my vehicle?

We can place bagged items on the hood or in the trunk of your vehicle. Please call us before you arrive to request this accommodation.

What materials are available for pickup?

All physical materials currently on the shelf are available for pickup, including books, DVDs, and audio CDs. Interlibrary loans (books from other libraries) are not available at this time.

Can you look for specific items or provide reading suggestions?

Yes! Email us at GPLBookRQ@gmail.com or call and leave a message at 524-4643

What if I have fines and/or my account is restricted?

Library staff may override fine restrictions during the pandemic response. If you would like to pay your fines, you may put a check in the book drop, or mail it to Georgia Public Library, 1697 Ethan Allen Hwy, Georgia, Vermont, 05454.

May I place a hold via telephone?

Yes, please call the library at 802-524-4643 and leave a message. We prefer [email](#), if possible, for clarity.

What are you doing to protect the safety of patrons and library staff?

- The contactless curbside pickup model we are using provides maximum social distancing for the safety of our patrons and our staff.
- Out of an abundance of caution, and until scientific studies of library material are complete, physical materials are quarantined for 14 days, before staff check them in and return them to shelves (1).
- Staff wash their hands before and after handling materials.
- Patrons and staff should respect the need for physical distancing and not approach one another. This may feel uncomfortable, but is necessary to provide a safe, contactless pickup service. If you notice someone at the pickup table, please remain in your vehicle until the previous patron has departed.
- Bags are a temporary measure to protect patron privacy, protect physical materials, and limit unnecessary contact. Bags help separate materials to avoid the need for patrons to sort through items on the pickup table. At this time, we are not able to reuse bags.

1. ..Journal of Hospital Infection Control guidelines. Kampf, D. Todt, S. Pfaender, and E. Steinmann. "Persistence of coronaviruses on inanimate surfaces and their inactivation with biocidal agents," Journal of Hospital Infection 104 (2020) 246-251. [https://www.journalofhospitalinfection.com/article/S0195-6701\(20\)30046-3/fulltext](https://www.journalofhospitalinfection.com/article/S0195-6701(20)30046-3/fulltext)

Last update May 15, 2020.